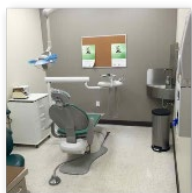


Promise Healthcare - Where the needs of our patients come first Highlights of our values in action in 2024 and plans for the future.

Snapshot of our Patients: **10,998** patients served in 2024. **76%** of our patients live at the Federal poverty level (\$31,200 for a family of 4). **62%** Medicaid/CHIP patients, **23%** uninsured. Staff completed **850** Medicaid applications and assisted patients with **1,715** applications for our sliding fee services.



Enhancing Access to Dental Services

Although oral health is a key aspect of overall health, Promise is the only provider of complete dental services in Champaign County serving Medicaid and uninsured patients. COVID funding allowed us to build additional dental operatories at our Frances Nelson site. We want to expand our dental services in 2025.



Promise
Healthcare-Rantoul



Promise
Healthcare-Urbana

Enhancing Access to Care Through School-Based Health Centers (SBHC's)

Urbana, Rantoul, and Champaign (Coming in 2025) - Our team is developing a national SBHC model.

Healthier kids mean less time off school and our SBHCs provide easy access to service for all. Promise SBHCs meet kids, families, and community members where they are. At our Urbana SBHC we've added behavioral health services and added a bilingual Health Navigator to link kids and families to services and address social determinants of health like food insecurity and language barriers. Through our partnership with Rantoul City Schools District #137, we opened Promise Healthcare- Rantoul next to J.W. Eater Middle School offering medical, counseling and psychiatry services. We would like to add additional School-Based Health Centers in 2025 and have a planning project with Champaign Unit #4 Schools.



Vision Services- only 1 vision services provider in Champaign/Urbana provides eye exams and glasses. Our Public Health and Education partners spend countless hours trying to get kids in for required eye exams. Our senior services partners struggle to get seniors in for services and poor vision is a key cause of falls in our elderly.



Affordable Pharmacy Services-Our patients tell us they struggle to access pharmacy services and affordable medications. A Promise Pharmacy at our Frances Nelson location will provide easy access and help more of our patients access medications they can afford through 340B discounts we pass along to patients.



Additional health center site- A new health center to meet community needs identified by our public housing and Care to the Homeless partners. We'll offer walk-in primary care and mental health services to meet the needs of vulnerable community members.